

PARTNER SHOP

**USER GUIDE** 

How To: Check Product Status 如何查看产品状态

#### **Table of Contents**

01 Product Status: Availab	le	
02 Product Status: Out Of	Stock	
03 Product Status: Login/F	Register	

# How To Check Product Status? 如何查看产品状态

#### 01 — PRODUCT STATUS: AVAILABLE 01 — 产品状态:可供购买

In the navigation menu, hover over 'Shop by Brand' (1) or 'Shop by Category' (2) to view the list page of your choice, or search for the product you wish to purchase (3).

		-				
SHOP BY BRAND	1	I	SHOP BY CATEGORY	2	I	

Once you have landed on the list page, you will see, above the quantity, the availability of your product. In this case, the product is "In stock" and you can click 'Add to Basket' (1) to order it right away

METAL DETOX STARTER KIT L'Oreal Professionnel - Gift Backs Product code: EAN 93/83-4079624
Serie Ropert Metal Detox three-steps to protect against breakage and colour fade including the brand new Metal detox O2
Mix.enser.quantity: 6 Elin STOCK • • • Add to Elasket 1
No Add to favorites

# 02 — PRODUCT STATUS: OUT OF STOCK

# 02 — 产品状态:缺货

In the navigation menu, hover over 'Shop by Brand' (1) or 'Shop by Category'(2) to view the list page of your choice, or search for the product you wish to purchase (3).

Once you have landed on the list page, you will see above the quantity the availability of your product.

When a product is out of stock, the mention 'out of stock' (1) will be displayed in red and the 'quantity' button is replaced by a 'notify me' button (2).

	METAL DETOX OIL 50ML L'Oreal Professionnel - Serie Expert Product code : EAN 3474637030609 Hair is stronger. Hair is 2x shinier and color looks more intense. For all hair textures, color-treated, damaged, bleached and natural hair.		
>	Minister evention 1 E-mail me when available Notify me 2		

If you want to know when the product will be back in stock, click on 'Notify Me'.

Once you clicked on it, you will receive an e-mail when the product will be in stock again.

### 03 — PRODUCT STATUS: LOGIN/REGISTER

### 03 — 产品状态:登录/注册

If a product page shows 'Login/Register', it means you must login to your personal L'Oréal Partner Shop account before you can place an order/add to cart.

50mL			500mL
METAL DETOX OIL L'Oreal Professionnel - Serie Expert	METAL DETOX STARTER KIT L'Oreal Professionnel - Gift Packs	METAL DETOX TRIO PACK FEATURING NEW METAL DETOX OIL L'Oreal Professionnel - Cift Packs	METAL DETOX TREATMENT SPRAY L'Oreal Professionnel - Serie Expert
To see prices, you must login/register	To see prices, you must login/register	To see prices, you must login/register	To see prices, you must login/register
Login / Register	Login / Register	Login / Register	Login / Register

Go to the top navigational menu and click 'Login/Register', to access your own personal L'Oréal Partner Shop storefront.



**Note:** If you have already activated your account, make sure you sign in using the 'Returning Customer' login form.

# 04 — PRODUCT STATUS: CONTACT US 04 — 产品状态:如有疑问,请联系我们

If a product page shows 'Contact Us, it means your salon does not currently stock the brand. If you would like to get access to stock the brand, click on 'Contact Us'

10 x 12mL	10 x 12mL	10 x 12mL	10 x 12mL
CHROMA ADSOLU CONCENTRATE Kerastase - Rusio-Dose	CURL MANIFESTO CONCENTRATE Renatase - Fusio-Dase	BESISTANCE CONCENTRATE Reference - Ruso-Cose	GENESIS CONCENTRATE Kerastace - Rusio-Dose
Contact us	Contact us	Contact us	Contact us

This will take you to a customer care form to fill in regarding your request. Once completed click 'Submit'

A customer care representative will get back to you promptly regarding your enquiry.

If you have any questions about this user guide, do not hesitate to contact us by phone, by email or your personal contact via the 'Contact Us' form following this link.